

Defect notification No.: _____



CONTACT DETAILS

Manufacturer/supplier:

Herth+Buss Fahrzeugteile GmbH & Co. KG
Dieselstrasse 2-4
63150 Heusenstamm, Germany
Tel. +49 (0) 6104 608 0
info@herthundbuss.com

Processed by: _____

Dealer:

Processed by: _____

Claimant:

Claimant's customer no.: _____

Processed by: _____

VEHICLE DATA (if available)

Manufacturer/type key number: _____

Vehicle brand/type: _____

Vehicle identification no.: _____

Drive type:

Diesel ☐
Petrol ☐
Hybrid ☐
Gas ☐
Electric ☐

Transmission type:

Manual ☐
Automatic ☐
Elec. drive ☐
Direct shift ☐

First registration: _____

Engine code: _____

Engine size: _____

Engine power (kW): _____

INFORMATION ABOUT DEFECT

Invoice/delivery note number: _____

Invoice/delivery note date: _____

Article number: 1. of the manufacturer: _____
2. of the dealer: _____

Quantity: _____

Installed on: _____

Removed on: _____

Km at installation: _____

Km at removal: _____

Detailed reason for complaint:

Fault occurs: when warm ☐ when cold ☐ constantly ☐ with moisture ☐

Other: _____

Settlement if accepted:

Credit note ☐ Replacement part ☐ Repair ☐

Settlement if rejected:

Parts returned to customer ☐ Scrapped ☐

COST SPECIFICATION

Removal and installation costs claimed: Yes ☐ Amount (net) €: _____ No ☐

Other costs: _____

Please indicate net prices without VAT in the cost specification (cost price only, no profit, net purchase prices for other materials).

INFORMATION ABOUT CLAIMS PROCESSING

- Please fill out this form as completely as possible. Please enclose all goods receipts (goods purchase receipt, cost specification with initial installation receipt or invoice for labour/additional costs), so that we can process your claim as quickly as possible.
- Please note that any missing or incorrect information, together with the resulting queries, can lead to unnecessary costs and delays.
- Please fill out a separate, complete form for every defective part.

CLAIMANT'S SIGNATURE

By signing this claim form, you confirm that the information provided is complete and correct.

Place, Date

Signature, Stamp