

CONTACT DETAILS

Manufacturer/supplier:

Herth+Buss Fahrzeugteile GmbH & Co. KG
Dieselstrasse 2-4
63150 Heusenstamm, Germany
Tel. +49 (0) 6104 608 0
info@herthundbuss.com

Processed by:

Dealer:

Processed by:

Claimant:

Processed by:

Claimant's customer no.:

VEHICLE DATA (if available)

Manufacturer/type key number:

Vehicle brand/type:

Vehicle identification no.:

Drive type:

Diesel ☐
Petrol ☐
Hybrid ☐
Gas ☐
Electric ☐

Transmission type:

Manual ☐
Automatic ☐
Elec. drive ☐
Direct shift ☐

First registration:

Engine code:

Engine size:

Engine power (kW):

INFORMATION ABOUT DEFECT

Invoice/delivery note number:

Invoice/delivery note date:

Article number: 1. of the manufacturer
2. of the dealer

Quantity:

Installed on:

Removed on:

Km at installation:

Km at removal:

Detailed reason for complaint:

Fault occurs:

when warm ☐

when cold ☐

constantly ☐

with moisture ☐

other ☐

Settlement if accepted:

Credit note ☐

Replacement part ☐

Repair ☐

Settlement if rejected:

Parts returned to customer ☐

Scrapped ☐

COST SPECIFICATION

Removal and installation costs claimed:

Other costs:

Yes ☐

Amount (net) €

No ☐

Please indicate net prices without VAT in the cost specification (cost price only, no profit, net purchase prices for other materials).

INFORMATION ABOUT CLAIMS PROCESSING

- Please fill out this form as completely as possible. Please enclose all goods receipts (goods purchase receipt, cost specification with initial installation receipt or invoice for labour/additional costs), so that we can process your claim as quickly as possible.
- Please note that any missing or incorrect information, together with the resulting queries, can lead to unnecessary costs and delays.
- Please fill out a separate, complete form for every defective part.

CLAIMANT'S SIGNATURE

By signing this claim form, you confirm that the information provided is complete and correct.

Place, date

Signature, stamp